

IMPORTANT INFORMATION

COVID-19 testing with Discovery Health

TESTING PROTOCOLS

Discovery Members must have a referral from their GP or treating doctor, if they have no referral they will need to complete a risk assessment tool to ensure that their COVID19 test is covered.

You need to complete the assessment by accessing one of the below options:

- VISIT** | Discovery Website – www.discovery.co.za
- DOWNLOAD** | Discovery App – download from **iStore** or **PlayStore**
- CALL** | Interactive Voice Response system – **0860 99 88 77**

You need to complete the assessment by accessing one of the below options:

RED

AMBER

GREEN

If the member is **RED** / **AMBER**, they will qualify for a screening consultation:

- The consultation can be done via Video Call, Telecon, Face-to-Face
- The doctor will then advise the member if they will need to be referred for testing

PAYMENT OF TESTS

If you are **RED** / **AMBER** testing will be covered as a PMB from Risk regardless of the outcome of the test (Negative / Positive)

- Members will be covered for two (2) tests
- Healthcare Professionals for four (4) tests

The COVID-19 test needs to be done within 7 days of completing the triage tool and you must be referred by a healthcare provider.

If you have any further queries, please contact us on health@gib.co.za or 011 483-1212