IMPORTANT INFORMATION

COVID-19 testing with Fedhealth

PAYMENT OF TESTING

The Council for Medical Schemes (CMS) has issued revised guidelines for medical schemes with regards to the payment of COVID-19 tests. Under these new guidelines, schemes must pay for all COVID-19 tests, whether they are positive or negative, from Risk and not from members' day-to-day benefits if the member is a 'person under investigation' or PUI.

WHO QUALIFIES AS A PUI

A suspected COVID-19 case includes any person presenting with an acute (14 days) respiratory tract infection or other clinical illness compatible with COVID-19, or an asymptomatic person who is a close contact to a confirmed case.

In the context of COVID-19, the key respiratory syndrome consists of ANY of the following:

Cough | Sore Throat | Shortness of breath | Anosmia (loss of smell) or Dysgeusia (distortion of the sense of taste) | with or without other symptoms (which may include fever, weakness, myalgia or diarrhoea)

CONTACT FEDHEALTH

Fedhealth Customer Contact Centre:
- Monday to Thursday 08h30 – 17h00
- Friday 09h00 – 17h00.

Call **0860 002 153**
Email member@fedhealth.co.za

Fedhealth Nurse & Emergency Medical Services:
Call **0860 333 432**

SOS Call Me: *130*3272*31#

1 - Emergency Medical Services

2 - Nurse Line

3 - MediTaxi

If you have any further queries, please contact us on health@gib.co.za or 011 483-1212